

Amendments to the Claims:

This listing of claims will replace all prior versions and listings of claims in the instant application:

Listing of Claims:

1. (Currently Amended) A method for remotely requesting information or services from a remote service server through a personal computing system, the method comprising the steps of:

receiving, in the personal computing system, a telephone call from a user registered with the personal computing system, wherein the user is remotely located from the personal computing system, wherein the personal computing system is personal to the user and does not provide paid services to the user, wherein the personal computing system does not exercise administrative control over a plurality of clients, and wherein the personal computing system functions as a client with respect to the remote service server;

receiving a user spoken utterance over the telephone call;

speech recognizing the user spoken utterance to determine a request for information or a service;

formatting an electronic message according to the request; and

sending the electronic message over a communications network to the remote service server;

receiving content in the personal computing system from the remote service server;

converting the content to speech audio in the personal computing system; and

playing the audio to the user over the telephone call.

2. (Previously Presented) The method of claim 1, wherein said formatting step comprising building an electronic message to be sent over the Internet.

3. (Cancelled).

4. (Original) The method of claim 1, wherein the request is a request to send an electronic mail, said method further comprising the steps of:

receiving at least one additional user spoken utterance; and

converting the at least one additional user spoken utterance to text, wherein said formatting step builds an electronic mail to be sent in said sending step and includes the speech recognized text in the electronic mail.

5. (Original) The method of claim 1, wherein the request is a request to send an instant message, said method further comprising the steps of:

receiving at least one additional user spoken utterance; and

converting the at least one additional user spoken utterance to text, wherein said formatting step builds an instant message to be sent in said sending step and includes the speech recognized text in the instant message.

6. (Currently Amended) A system for remotely requesting information or services from a remote service server through a personal computing system, the system comprising:

an interface for receiving telephone calls within the personal computing system, wherein the personal computing system is personal to the user and does not provide paid services to the user, wherein the personal computing system does not exercise

administrative control over a plurality of clients, and wherein the personal computing system functions as a client with respect to the remote service server;

a speech recognition system disposed within the personal computing system for converting user utterances received over established telephone calls to text;

a service engine configured to receive speech recognized text from said speech recognition system, identify user requests from the text, generate messages according to the user requests, and send the messages to the remote service server via a communications network;

a text-to-speech engine disposed within the personal computing system for converting received text to speech audio; and

a player for playing the audio to the user over the established telephone calls;

wherein said service engine receives content responsive to the sent messages and provides the content to the text-to-speech engine to be rendered as speech.

7. (Cancelled)

8. (Previously Presented) The system of claim 6, wherein said service engine comprises an electronic mail interface configured to generate messages according to user requests, wherein the messages are electronic mail messages.

9. (Original) The system of claim 8, wherein said service engine comprises an instant messaging client configured to generate messages according to user requests, wherein the messages are instant messages.

10. (Original) The system of claim 9, wherein said service engine interacts with a Hypertext Transfer Protocol Interface configured to format user requests for transmission over the Internet.

11. (Currently Amended) A system for remotely requesting information or services from a remote service server through a personal computing system, the system comprising:

means for receiving, in the personal computing system, a telephone call from a user registered with the personal computing system, wherein the user is remotely located from the personal computing system, wherein the personal computing system is personal to the user and does not provide paid services to the user, wherein the personal computing system does not exercise administrative control over a plurality of clients, and wherein the personal computing system functions as a client with respect to the remote service server;

means for receiving a user spoken utterance over the telephone call;

means for speech recognizing the user spoken utterance to determine a request for information or a service;

means for formatting an electronic message according to the request; and

means for sending the electronic message over a communications network to the remote service server;

means for receiving content in the personal computing system from the remote service server;

means for converting the content to speech audio in the personal computing system; and

means for playing the audio to the user over the telephone call.

12. (Previously Presented) The system of claim 11, wherein said means for formatting build an electronic message to be sent over the Internet.

13. (Cancelled).

14. (Original) The system of claim 11, wherein the request is a request to send an electronic mail, said system further comprising:

means for receiving at least one additional user spoken utterance; and

means for converting the at least one additional user spoken utterance to text, wherein said means for formatting builds an electronic mail to be sent and includes the speech recognized text in the electronic mail.

15. (Original) The system of claim 11, wherein the request is a request to send an instant message, said system further comprising:

means for receiving at least one additional user spoken utterance; and

means for converting the at least one additional user spoken utterance to text, wherein said formatting step builds an instant message to be sent in said sending step and includes the speech recognized text in the instant message.

16. (Currently Amended) A machine readable storage, having stored thereon a computer program having a plurality of code sections executable by a machine for causing the machine to perform the steps of:

receiving, in the personal computing system, a telephone call from a user registered with the personal computing system, wherein the user is remotely located from the personal computing system, wherein the personal computing system is personal to the user and does not provide paid services to the user, wherein the personal computing

system does not exercise administrative control over a plurality of clients, and wherein the personal computing system functions as a client with respect to the remote service server;

receiving a user spoken utterance over the telephone call;

speech recognizing the user spoken utterance to determine a request for information or a service;

formatting an electronic message according to the request; and

sending the electronic message over a communications network to the remote service server;

receiving content in the personal computing system from the remote service server;

converting the content to speech audio in the personal computing system; and

playing the audio to the user over the telephone call.

17. (Previously Presented) The machine readable storage of claim 16, wherein said formatting step comprising building an electronic message to be sent over the Internet.

18. (Cancelled).

19. (Original) The machine readable storage of claim 16, wherein the request is a request to send an electronic mail, said machine readable storage further causing the machine to perform the steps of:

receiving at least one additional user spoken utterance; and

converting the at least one additional user spoken utterance to text, wherein said formatting step builds an electronic mail to be sent in said sending step and includes the speech recognized text in the electronic mail.

20. (Original) The machine readable storage of claim 16, wherein the request is a request to send an instant message, said machine readable storage further causing the machine to perform the steps of:

receiving at least one additional user spoken utterance; and

converting the at least one additional user spoken utterance to text, wherein said formatting step builds an instant message to be sent in said sending step and includes the speech recognized text in the instant message.